

Joint Commission Right of Notification of Safety or Quality Concern

Midwest Palliative & Hospice CareCenter is accredited by The Joint Commission.

The Joint Commission standards deal with organization quality, safety of care issues, and the safety of the environment in which care is provided.

CareCenter is committed to meeting Joint Commission standards in all these areas.

- If you have any questions, comments or concerns about care received at CareCenter, please contact:

Performance Improvement Department
Midwest Palliative & Hospice CareCenter
2050 Claire Court
Glenview, IL 60025

Phone: (800) 331-5484
Fax: (847) 556-1611
E-mail: careinfo@carecenter.org

- If the issue is not resolved, you are always free to contact The Joint Commission directly to raise your concerns:

Division of Accreditation Operations
Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

Phone: (800) 994-6610
Fax: (630) 792-5636
E-mail: complaint@jointcommission.org

CareCenter has an unannounced survey by The Joint Commission every three years to assess the organization's compliance to the standards.